



Come Volunteer at Bonneville Lock and Dam!

**US Army Corps
of Engineers**®
Portland District

The Bonneville Lock and Dam Interpretive Services mission is to tell the Corps story in such a way as to provoke learning, relate to the visitor and reveal messages about the Corps in the region.

On the Columbia River 40 miles east of Portland, Ore., at Cascade Locks, Ore.

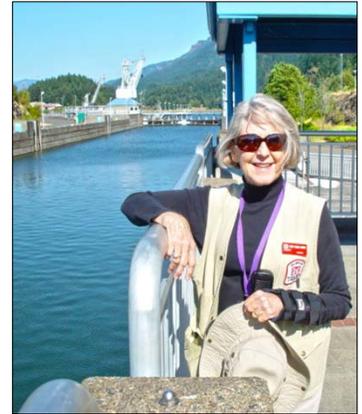
Job Title: Bonneville Volunteer

When: spring, winter and fall

Where to apply: Complete online at: www.nwp.usace.army.mil/About/Volunteer

The application will be evaluated, references obtained, a background check completed and an interview scheduled.

What's in it for you? You'll receive hands-on training and learning opportunities, along with documented training and work experience. You'll enjoy the camaraderie of other volunteers, rangers, contractors and visitors. We offer mileage reimbursement with an 8-hour work commitment for 3 months, for a maximum of 80 miles per round-trip.



Work schedule: Commuter volunteers are needed in the spring, winter and fall. We insist on a commitment of at least 8 hours per week. Volunteers are needed 8:45 a.m. to 5:15 p.m. daily and especially on weekends. Each 8-hour day worked ensures volunteers receive an hour for lunch and two 30-minute breaks.

The area: Located 40 miles east of Portland, Ore., in the Columbia River Gorge National Scenic Area; Bonneville Lock and Dam is a National Historic Site that includes a hydropower facility, navigation lock, fish passage and three visitor centers. Bonneville Lock and Dam, built and operated by the U.S. Army Corps of Engineers, was the first federal lock and dam on the Columbia and Snake rivers. Bonneville Dam receives an annual visitation of over 500,000 people. Adjacent the dam is the Bonneville Fish Hatchery, which opened in 1909 and is one of the oldest hatcheries in Oregon and the largest in terms of fish production. The hatchery is operated by the Oregon Department of Fish and Wildlife.

GENERAL POSITION DUTIES: Volunteers are needed for the staffing of the visitor center information desk, the Discover Your Northwest Bookstore, powerhouse and natural resource management.

OTHER DUTIES: With the guidance of the volunteer coordinator and other rangers, volunteers provide essential services, including:

- Staff the information desk
- Greet visitors and answer questions—which can sometimes be technical and/or controversial
- Make various public address announcements
- Investigate and report lost-and-found items
- Provide natural resource management
- Operate a cash register and do retail operations
- Complete administrative work that may include photocopying, typing, filing, word-processing, label-making and other duties as assigned
- Provide attentive customer service
- Remove litter and do some general cleaning



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We also ask our volunteers to provide tours and general information about Bonneville Dam on various subjects, including:

- Hydropower generation
- Fish passage, life cycle and management
- Natural and cultural history of the Columbia River Gorge
- Columbia-Snake River Waterway navigation
- Mission of the Corps of Engineers
- Geology of the Columbia River Gorge
- National Historic Site information

What are we looking for? This volunteer experience is an excellent opportunity to interact with the public in an historic setting. We offer a stimulating environment and the chance to work with a diverse and accomplished staff of professional rangers. We ask our volunteers to provide references, complete background checks and interviews, and comply with dress code and grooming standards. We also look for the qualities listed below:

Applicants must:

- Demonstrate enthusiasm and interest for working with children, park visitors and historic, hydropower, navigation and fish resources.
- Have the ability to commit at least 8 hours a week at Bonneville Dam.
- Like people, like to learn and are dependable.
- Work weekends and holidays.
- Provide attentive customer service to visitors.
- Know how to operate a phone, public address system, and handheld radios.
- Become familiar with all reference material, brochures and handout sheets.
- Be prompt, consistent, friendly and courteous.
- Be able to operate a cash register and count cash.
- Be at least 16 years of age.
- Be cheerful and smile!



TO APPLY:

Complete the application online at: www.nwp.usace.army.mil/About/Volunteer
The application will be evaluated, references obtained, a background check completed and an interview scheduled. For further information, you can contact either:



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